Morgan Hill Transit Services & Tolday Page 1997

December, 2017

Local Service Changing

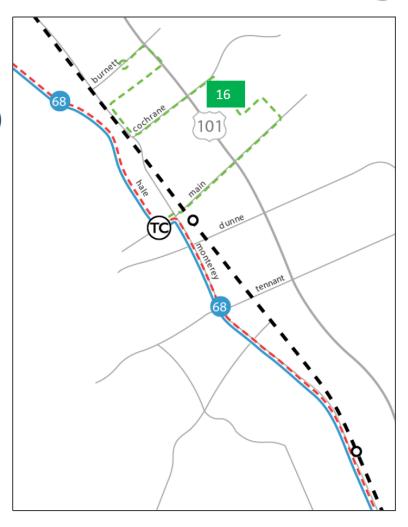
Frequency (minutes)

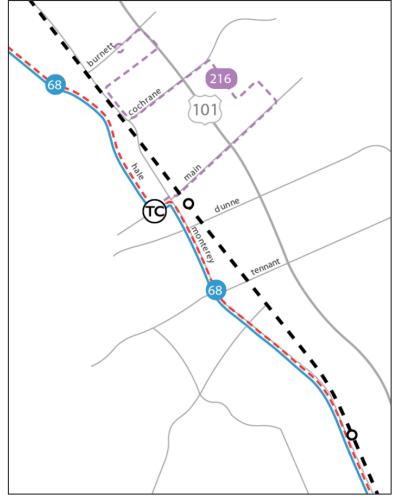
20-30 (with 15 peak)

——— 60 (peak only)

School Trips Only

——— Caltrain









2016 Measure B Funds

\$500 Million (County Wide)

- Expand mobility options to vulnerable population
- Enhance frequent core network
- Improve bus stop amenities
- First/Last Mile option Solutions







2016 Measure B Funds

- \$314 Million (County Wide)
 - Increased service to Gilroy and Morgan Hill
 - Station Improvements
 - Level barding
 - Extended platforms
 - Service enhancements





Opportunities for Collaboration

- Senior mobility
- West Valley cities pilot project
- Scheduled and on-demand nonmedical, non-emergency transportation for 60 years +
- Possible VTA funding contribution





Hear from the Community

We need to know:

- Who needs public transit
- What type of public transit
- When do you need it
- How do you think we can make it better



Help Morgan Hill Understand Your Transportation Needs!

Early July 2017

- Webpage created with link to the survey
 - English https://www.surveymonkey.com/r/MorganHillPublicSurvey
 - Spanish : https://es.surveymonkey.com/r/esptransitsurvey
- E-blasted the Transit Survey to the Community
- Presentation to Property Managers for Assisted Living, Apartments, and Religious Community
- Printed Surveys and Flyers at Community Cultural Center, Centennial Recreation Center, Library, and Bus Stops

August 2017

- Four Downtown Parking Meetings
- Station Area Master Plan Community Meeting





Morgan Hill Survey Results

Who Responded?

549 Responses

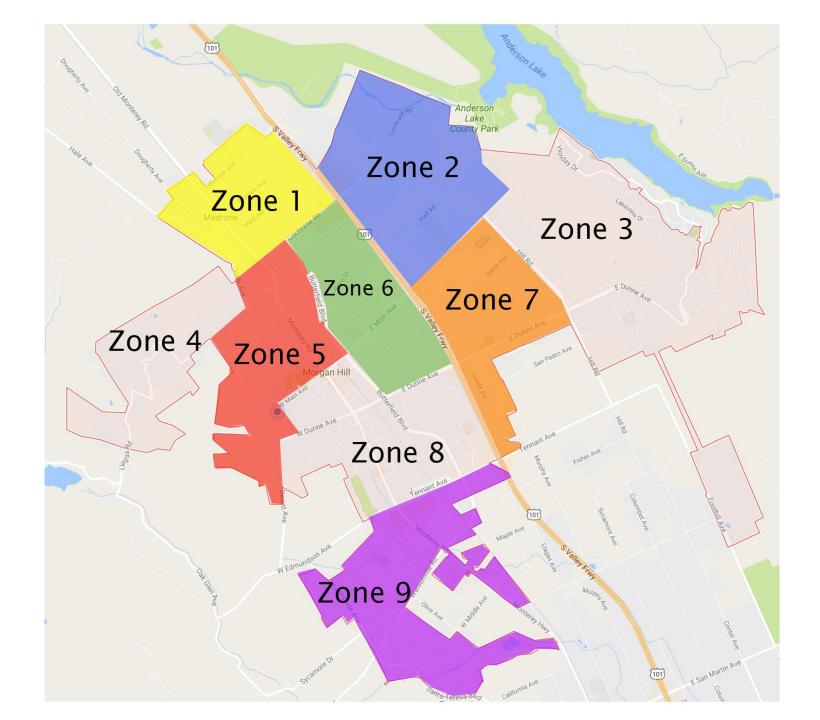
- 19% Live and Work in MH
- 66% Only Live in MH
- 2% Only Work in MH
- 5% Under Age 25
- 62% Between 25 and 59
- 33% Age 60+



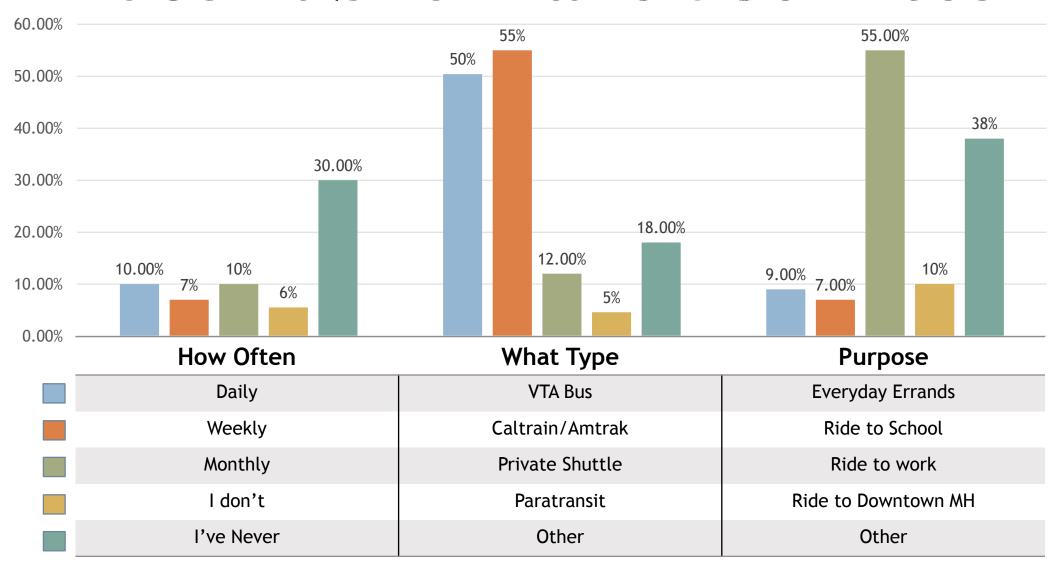


Morgan Hill Survey Results

Responses in Zones	Live	Work
1	32	7
2	47	15
3	56	4
4	12	2
5	45	17
6	52	14
7	65	12
8	50	21
9	109	24

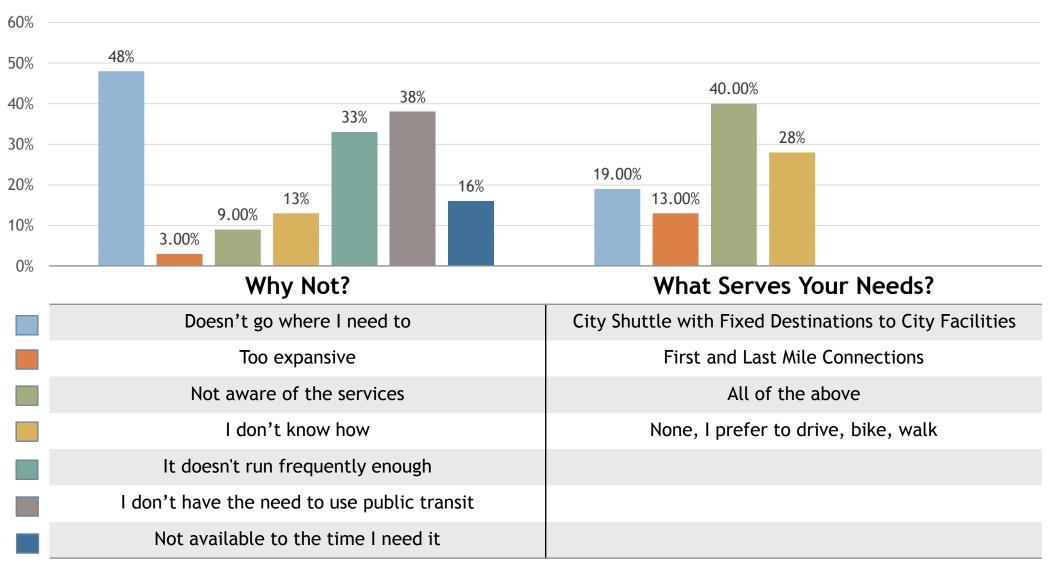


I use Public Transit Services

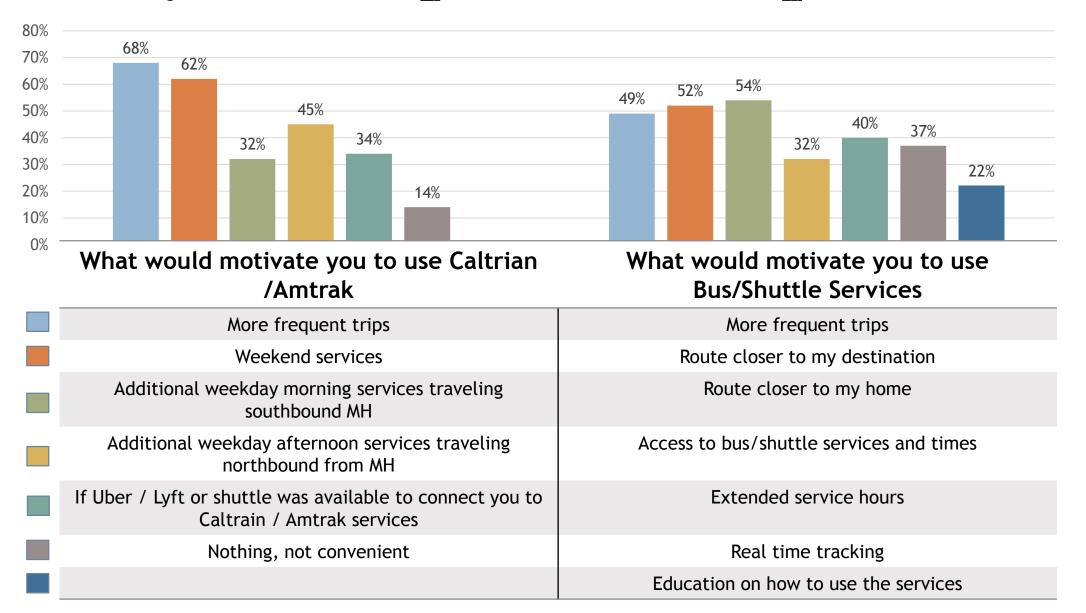




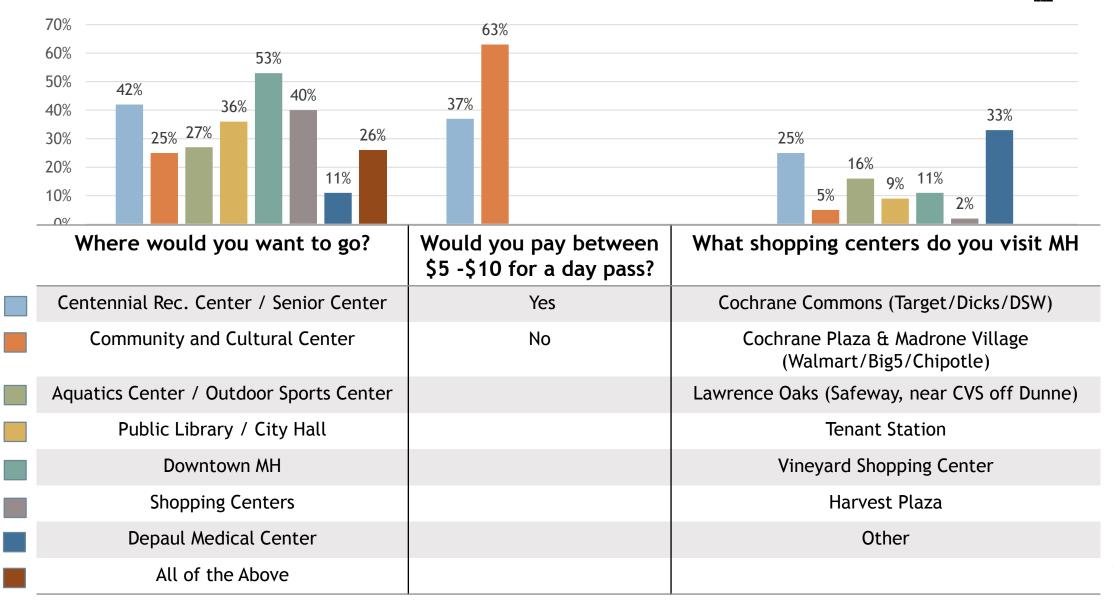
Why Not Public Transportation?



Would you take public Transportation if...



Local Shuttle Bus & Where You Shop



Key Notes

- 40% would like to see a local shuttle and first and last mile connections
 - Will not pay more than \$5 for a day pass
- Almost half would use the service if they went DT, Centennial Recreation Center / Senior Center, and Shopping Centers.
- Extended services, real time tracking and Education (bus, shuttle, and uber/lift)
- 28% say would rather bike, walk, or drive





Why not Public Transit?

- Not close to me or route discontinued, no easy access, not connected to anywhere in MH
- Only convenient if it is taking you north where transit is available and connected
- More convenient to drive
- I don't work typical commuter hours
- Need <u>frequent</u> times that <u>coordinate and connect</u> to <u>other modes</u> of transportation
- Hard to buy tickets!
- No restrooms on light rail or platform
- Too expansive
- Reliability/connectivity to other modes (I have to be available for my elderly parents/kids)
- Need more Trains, and opportunities for weekends!
- Difficult to use transit with a disability, I use paratransit
- Caltrain has no guarantee of bike space, how do I use the bike lockers? Education!
- Too many connections/transfers
- Faster to drive. Takes 2.25 hours to get to Mountain view, Cupertino, Sunnyvale
- I use company private shuttle
- I ride my bike
- Our teenage kids are dependent on public transit, help them!



